



SCM Discharge Process Handout

In order to streamline the Discharge Process and provide better patient outcomes, clinicians will perform the following:



- ❖ **Physician** may enter a **Discharge Planning Order Set** days prior to the expected discharge:
 - For patients discharged to a SNF and currently on isolation precautions, Physicians will be prompted to document the organism as colonized or infected.
 - For patients discharged 'Home with Home Health', Physicians can order the appropriate Home Health services and document the 'Face to Face Encounter'.



- ❖ **Physician** reviews home medications in **Outpatient Medication Review (OMR)** and perform Discharge Medication Reconciliation within **Orders Reconciliation Manager**:
 - **ePrescribe** discharge medications to patient's Preferred Pharmacy.



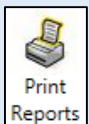
- ❖ **Physician** enters a **Discharge Patient Order Set**:
 - If the Physician documents the patient's discharge as **conditional** (Yes) in the Discharge Patient Order Set, a **Criteria for Conditional Discharge task** will be automatically created for the **RN** to complete on the Worklist Manager.
- ❖ **Care Managers** follow up with the Discharge Planning Order Set instructions and can enter Durable Medical Equipment orders, Outpatient Treatment referrals and additional miscellaneous discharge planning orders.



- ❖ **RN** enters the following the documents:
 - **Discharge Note – Nursing**
 - **Patient Discharge Instructions**



- ❖ **RN** **prints** the following documents:
 - **Home Medications Summary List** from Outpatient Medication Review (OMR)
 - **Patient Discharge Instructions**
 - **Post-Acute Discharge Report** from Print Reports icon.



- ❖ **Patients** are instructed to log into Hoag's patient portal Follow My Health to electronically access their **Summary of Care document (C-CDA)**.
 - Patients being discharged to another facility or Home Health receive a printed copy of the **Post-Acute Discharge Report**.

Contact the Training Team at ext. 48600 option 2 or Training@Hoag.org