

Installing the VMware Horizon View Client to Access Hoag Virtual Desktops

Hoag IT Department

**For questions or further assistance, please contact the
Service Desk:**

949-764-8600, option 2

(version 3.1.21)

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Installing VMWare on your PC (Windows)

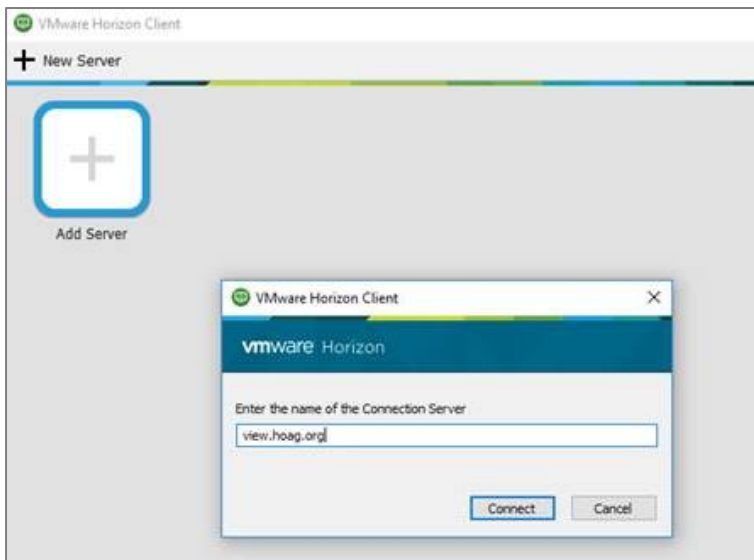
1. From your PC, download and Install the VMWare Horizon Client to your desktop:
https://my.vmware.com/en/web/vmware/downloads/info/slug/desktop_end_user_computing/vmware_horizon_clients/horizon_8

Note: Select the latest version


2. Launch the **VMware Horizon** Client




- a. Select **New Server**
- b. Type in the server name: **view.hoag.org**
- c. **Connect**



3. You are redirected to **Okta** where you will enter your username and password and verify account







Please use your windows login to access Okta.

Username


Remember me






Password

Password



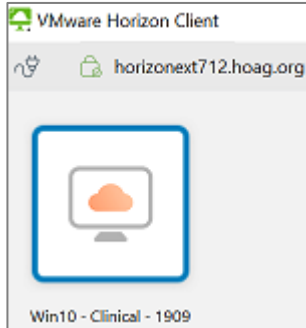


Okta Verify ([redacted] iPhone)

Send push automatically

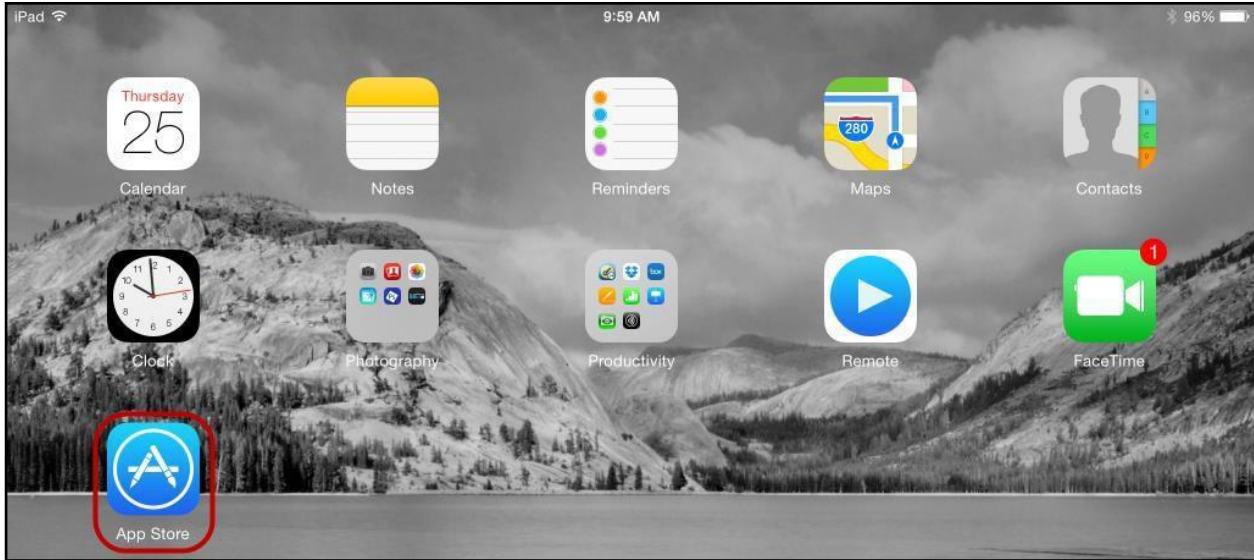
Note: If your push notification is not set up, call the Hoag Service Desk at 949-764-8600 option 2 for assistance.

4. Double-click on the desktop pool to log in

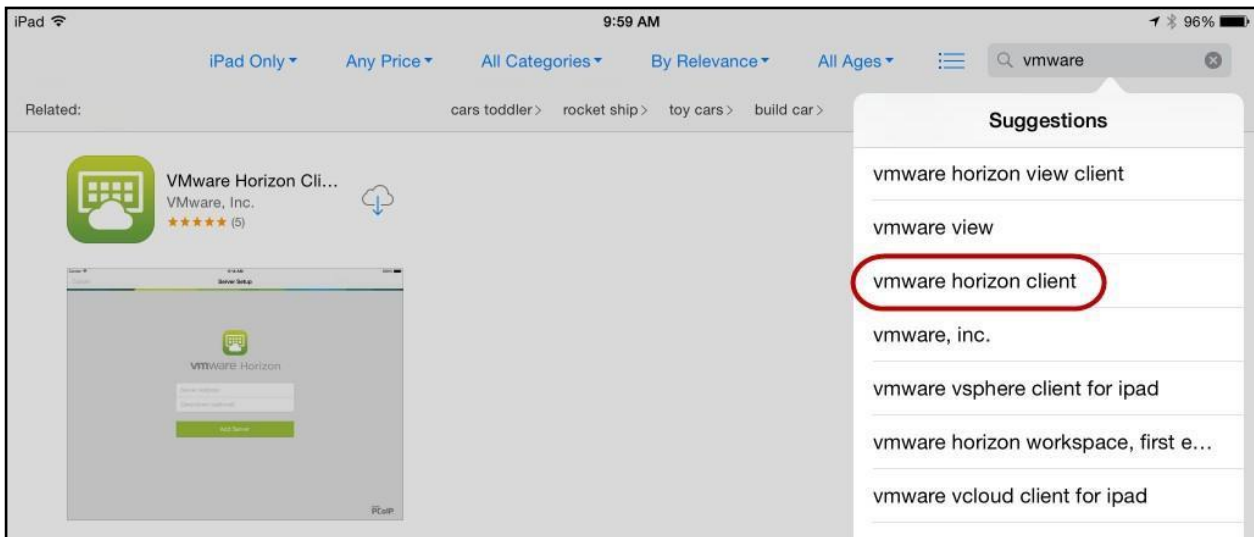


Installing VMware on your iPad

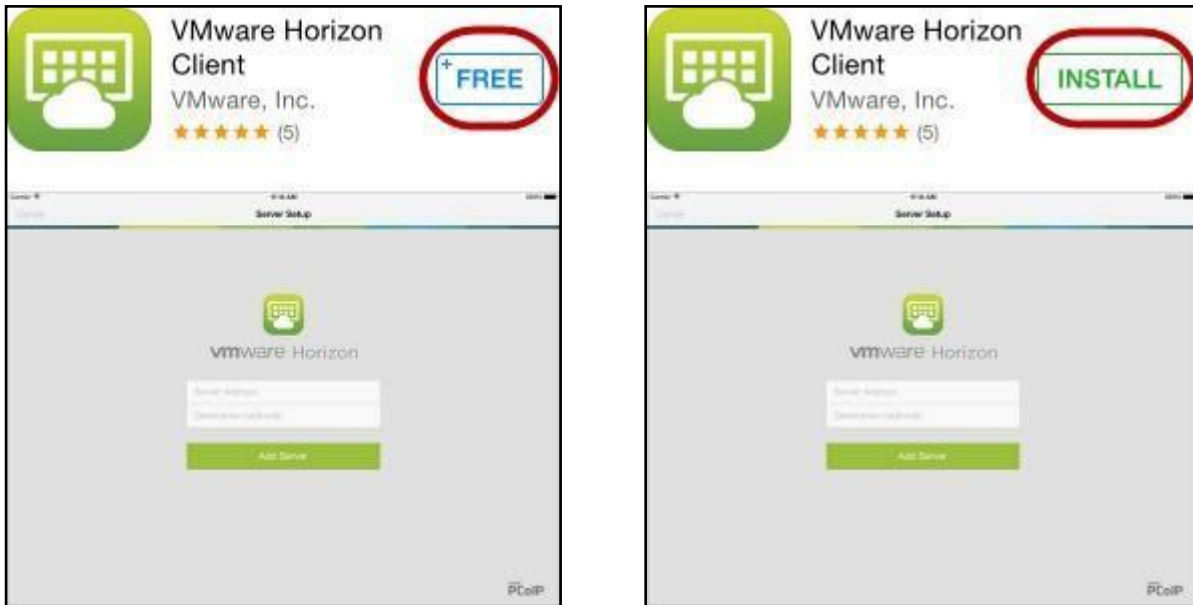
1. Open the **App Store** on your iPad.



2. In the search field type **vmware** and select **vmware horizon view client** from the suggestions dropdown.



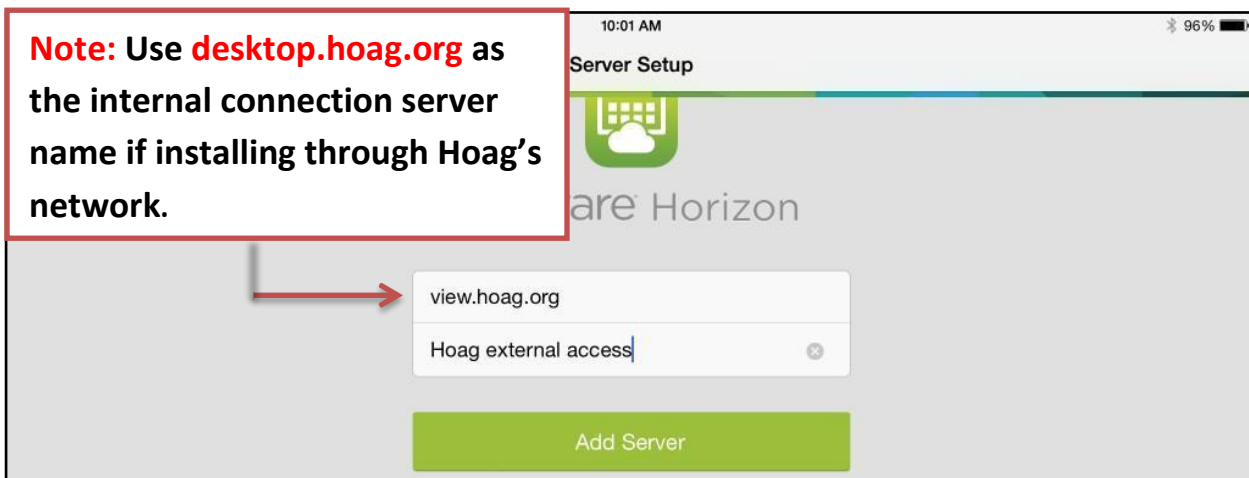
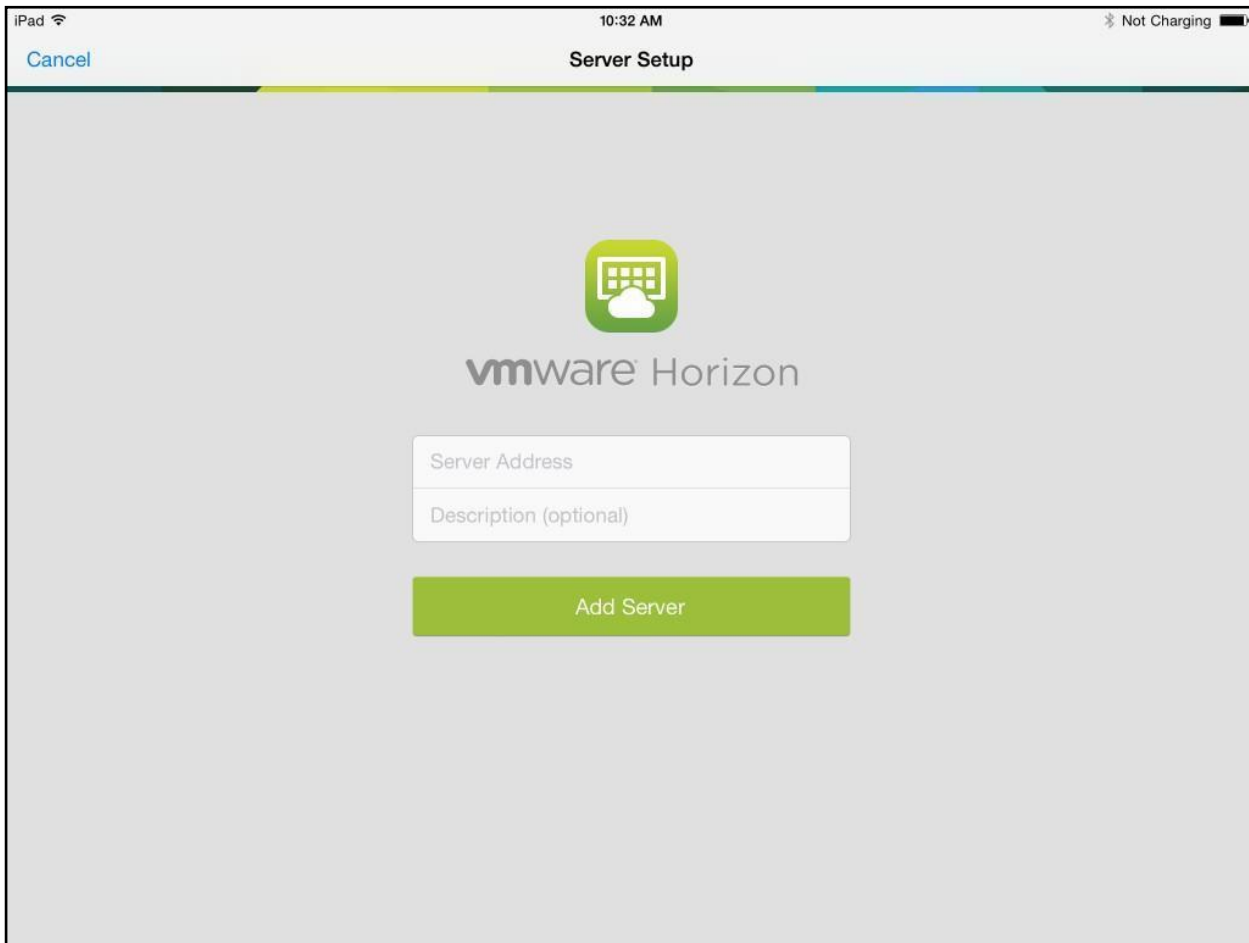
3. Tap on the **FREE** button, then tap on the **INSTALL** button.



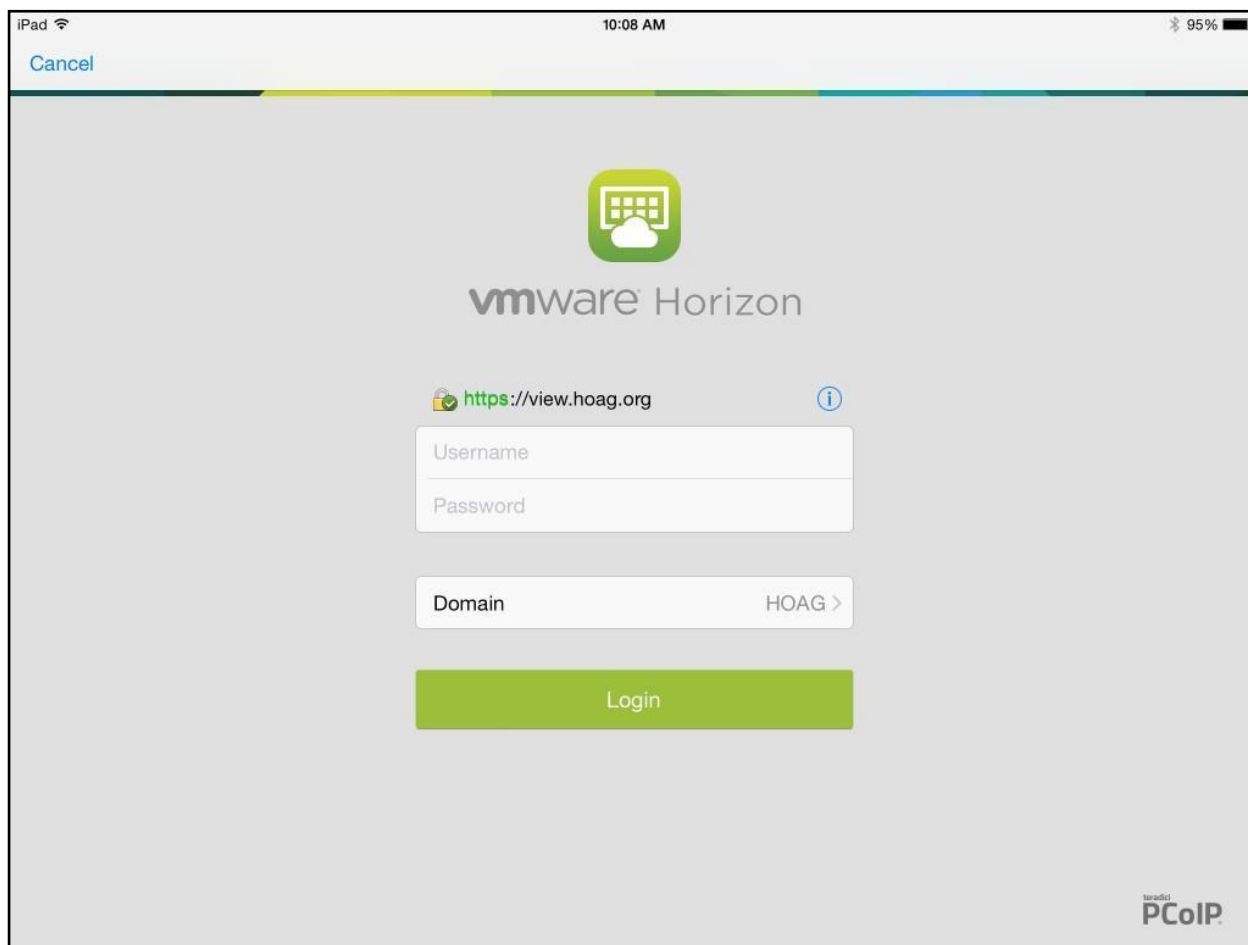
4. After the app finishes downloading, go to your home screen and find the **Horizon** app, open it.



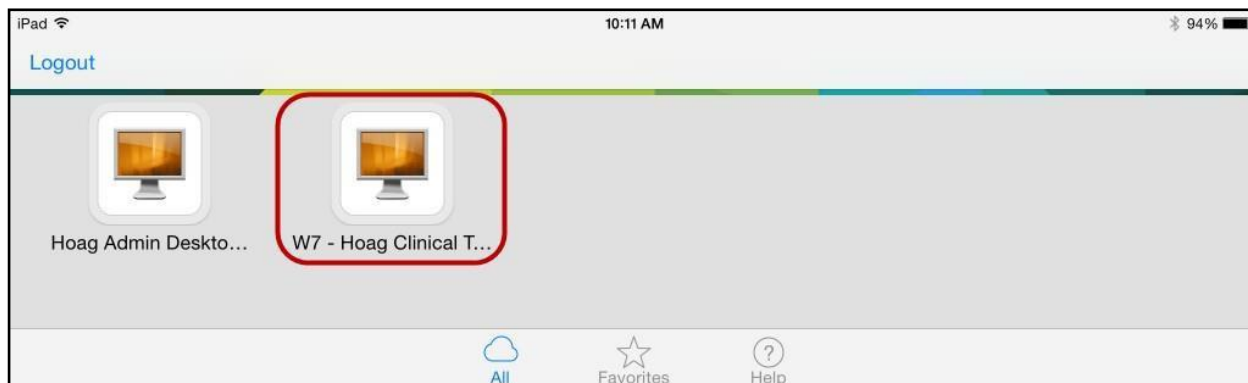
5. You will be taken directly to the **Add Server** screen. Enter **view.hoag.org** in the **Server Address** field and enter **Hoag external access** in the **Description** field, finally tap the **Add Server** button.



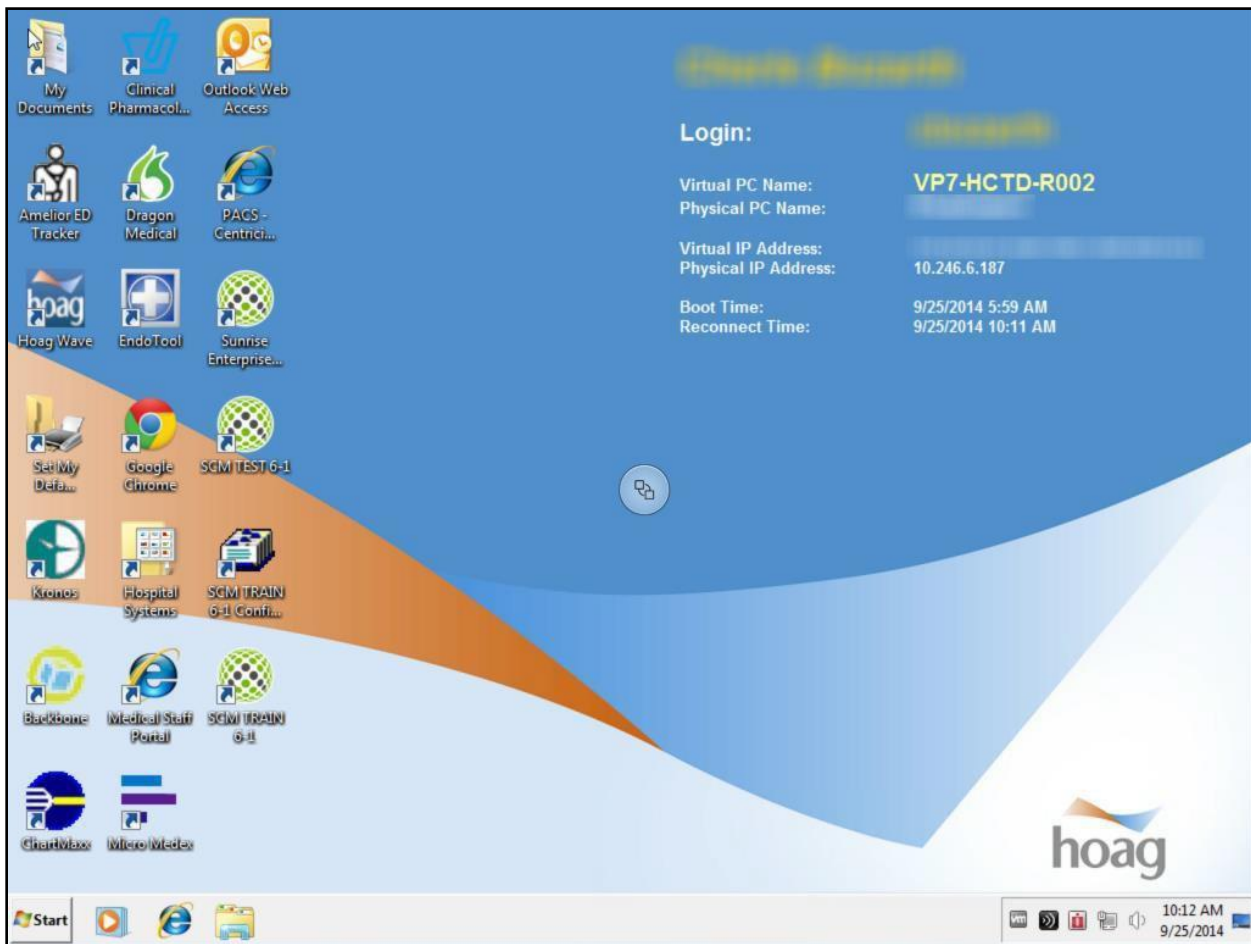
6. You will be presented with the login screen, enter your **username** and **password** into the correct fields, and tap **Login**.



7. Finally you can tap on the **W7 – Hoag Clinical Tap Dragon** icon to connect to a Clinical desktop session.



8. After your session loads, you will be greeted by the **Clinical Desktop**.



Installing VMware on Mac

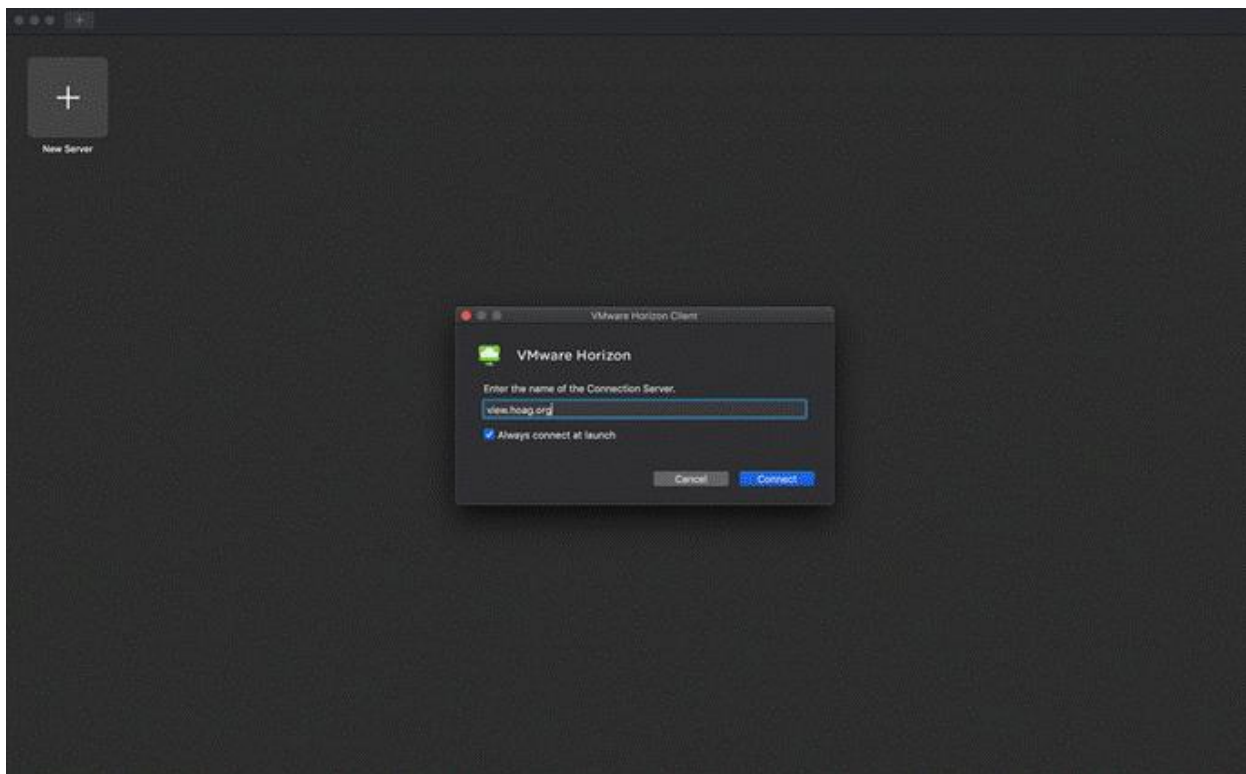
1. From your Mac, download and Install the VMware Horizon Client to your desktop:
https://my.vmware.com/en/web/vmware/downloads/info/slug/desktop_end_user_computing/vmware_horizon_clients/horizon_8

Note: Select the latest version

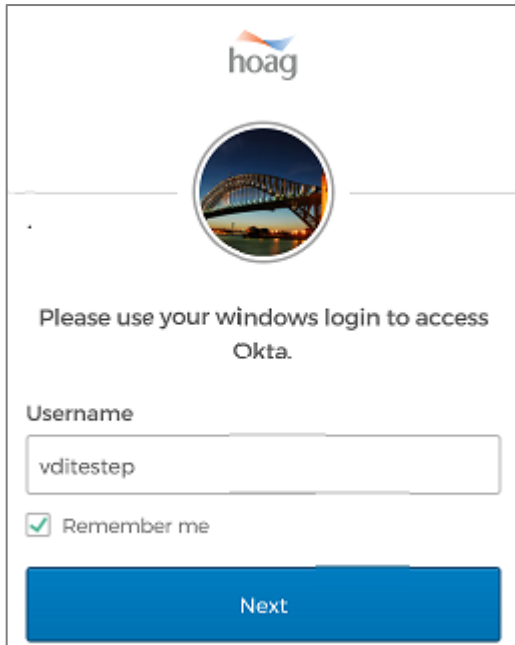
2. Launch the VMware Horizon Client



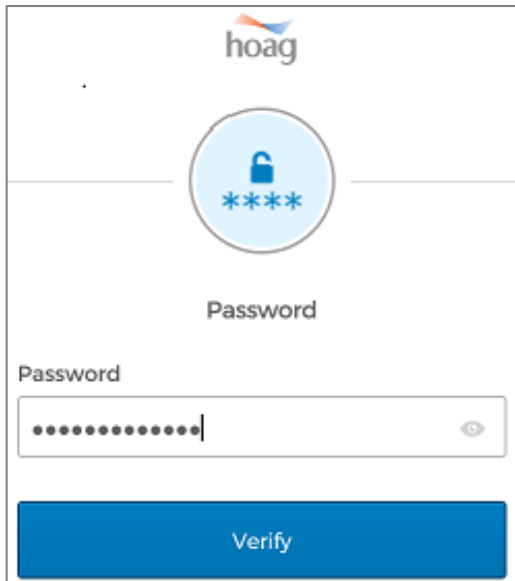
- a. Select **New Server**
- b. Type in the server name: **view.hoag.org**
- c. **Connect**



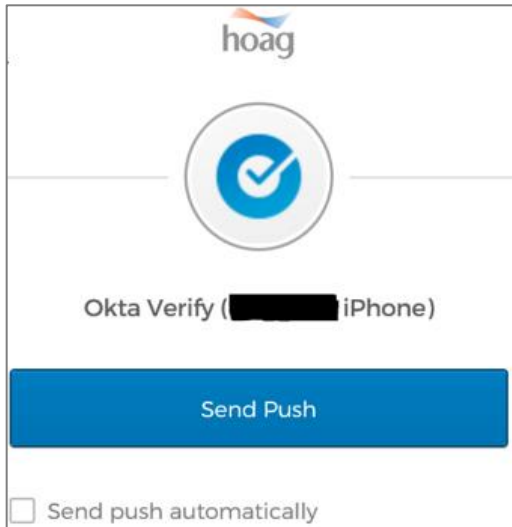
4. You are redirected to **Okta** where you will enter your username and password and verify account



The screenshot shows the first step of an Okta login process. At the top is the 'hoag' logo. Below it is a circular image of a bridge. The text reads 'Please use your windows login to access Okta.' There is a 'Username' label above a text input field containing 'vditestep'. Below the input field is a checked checkbox labeled 'Remember me'. At the bottom is a blue button labeled 'Next'.



The screenshot shows the second step of the Okta login process. At the top is the 'hoag' logo. Below it is a circular icon with a lock and four asterisks. The text reads 'Password'. There is a 'Password' label above a text input field filled with asterisks. To the right of the input field is an eye icon. At the bottom is a blue button labeled 'Verify'.



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5. Double-click on the desktop pool to log in

